

RACQ (Service Delivery) Collective Agreement 2011

Your Agreement has now been approved by Fair Work Australia.

This means that the document you voted on has been accepted as passing the Better Off Overall Test (BOOT). The road to your Agreement being approved was not a smooth one. There were some anomalies in the Agreement that Fair Work Australia (FWA) determined could not be in the Agreement if it were to be approved. Subsequently there have been conferences and hearings held in Brisbane and by teleconference where your ASU Delegates and bargaining representatives met to work through the issues raised by FWA.

These issues have been successfully resolved through a process resulting in 'undertakings'. These undertakings have been approved by FWA and now form part of your Agreement.

The benefits gained through both the original negotiation process and the Agreement being approved with undertakings include your wage increase to be paid from the 1st October, 2011 and again in October, 2012.

Your Agreement is now ready to go to work for you. Your ASU Delegates have been on the job throughout the entire negotiation process, which often includes their own time and certainly takes a lot of energy. Their diligence has helped ensure you have an Agreement that will provide real benefits for you.

When you have the opportunity, please say thank you to both your ASU Delegates, Leanne Dicken and Anne-Maree Byrnes and your bargaining representatives for a job well done.

Commissioner Hampton said at the conclusion of the Agreement approval process, *"I confirm the comments that I made at the conclusion of the latest proceedings in this matter. In particular, the manner in which all parties have dealt with the issues arising from the approval requirements of the Act reflects well upon them and their representatives"*.

If you require further information about this bulletin, please speak to your local workplace Delegates Leanne Dicken and Anne-Maree Byrnes, or email: members@asu.qld.net.au or call the Union Office on 1800 177 244.